CLEANING & MAINTENANCE
To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The majority of products can be cleaned with warm water, a mild soap and a clean soft cloth.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto a soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for an extended period of time. After cleaning, rinse thoroughly with clean water.

Ensure that specialized cleaners are only applied to the specific area and do not come into contact with other materials that could be affected by it.

We would not recommend the mixing of different cleaning agents.

After cleaning, dry with a soft cloth.

For additional specific care and maintenance information please see the individual product specifications where applicable.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

Clean progressively and gently.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action, as this could contribute to denaturing and dulling the finish.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto a soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage. Do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

If limescale has built up on your product do not attempt to chip this off as this could damage the protective lacquer and lead to further damage. Several applications of lemon juice (not a concentrate) or white vinegar, followed by a thorough rinsing with clean water will slowly help to remove it. After cleaning, dry with a soft cloth.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
METALLIC BASINS

To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

Metallic wash basins have a living finish, which evolves over time, the surface of each wash basin is protected with a coat of wax which gives our wash basins a rich natural luster and slows the oxidation process.

Our Metallic wash basins are individually hand crafted. Some finishing marks, solder spots, minor pitting, and small anomalies are to be expected which add to authenticity of the product.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto a soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

Ensure that specialized cleaners are only applied to the specific area and do not come into contact with other materials that could be affected by it.

We would not recommend the mixing of different cleaning agents.

After cleaning, dry with a soft cloth.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
COMPOSITE STONE

To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto a soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

Ensure that specialized cleaners are only applied to the specific area and do not come into contact with other materials that could be affected by it.

We would not recommend the mixing of different cleaning agents.

After cleaning, dry with a soft cloth.

Minor damage?
It is possible to repair minor damages using the BAGNOTEC/QUARTZ repair kit. Scratches and small chips can be removed by using the fine sanding pad and water, gently sand out the damage then clean the surface with acetone on a WHITE cloth to remove the residue and restore the surface.

Cleaning Products to use:
Repair Kit – BDS-BAGNOTEC-RPR-KIT

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
MARBLE

To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The various Marbles used have been chosen for their strong concentration of fossils and as they are purely natural product, there will also be the presence of different variations of veins, colors and shades, as well as micro cracks and small holes. This gives each piece the characteristic of being truly unique.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto the soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage if not wiped up right away, this can allow the acids to react and eat away at the calcium carbonate in the stone, creating permanent markings.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

Ensure that specialized cleaners are only applied to the specific area and do not come into contact with other materials that could be affected by it.

We would not recommend the mixing of different cleaning agents.

After cleaning, dry with a soft cloth.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
FURNITURE & COUNTERTOPS

To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

Dry any spillages immediately with clean soft cloth, furniture should not be exposed to standing water or sustained moisture.

Keep wooden furniture clear of intense heat sources and damp areas, ensure that the bathroom environment is well ventilated.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto the soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

Ensure that specialized cleaners are only applied to the specific area and do not come into contact with other materials that could be affected by it.

We would not recommend the mixing of different cleaning agents.

Real wood veneer is a living material it is important to maintain using the above to ensure its structure, grain, porosity and color.

After cleaning, dry with a soft cloth.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
STAINLESS STEEL

To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

Ensure to clean in the direction of the grain.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto the soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

Do not leave carbon steel items in contact with stainless-steel, especially if wet.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

We would not recommend the mixing of different cleaning agents.

Stainless-steel may discolor if left in contact with salts or acids for extended periods.

After cleaning, dry with a soft cloth.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The product can be cleaned with warm water, a mild soap and a clean chamois cloth.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

Do not use glass or window cleaners and other chemicals as these could damage the silver coating of the mirror and may cause ‘brown flecks’.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

After cleaning, always wipe the edges of the mirror dry.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty
WHIRLPOOL SYSTEMS

What to do?...

Fill the bath with hot water with a minimum temperature of 35 °C.
Pour approx. 330ml (1/3 of the bottle) of whirlpool cleaner into the water (mixture proportion 330ml per 200l of water)
Operate the whirlpool system for 5 minutes.
Stop the Whirlpool and let it rest for 2 hours.
Operate the whirlpool system for a further 5 minutes.
Empty the bath and thoroughly rinse with water.

What else to consider?...

Flush your Whirlpool once per month.
Never use the bath whilst the cleaning solution is applied.
To ensure your BAGNODESIGN & AQUAZONE product performs and gives many years of use, please follow these recommendations carefully, as any damages resulting from poor maintenance are not covered under the warranty.

The product can be cleaned with warm water, a mild soap and a clean soft cloth.

It is not required to use any abrasive cleaning pads, wire wool or micro-fibre cloths to clean the product. Avoid a vigorous cleaning action.

Abrasive or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, chlorine or acetic) will be detrimental to the product finish.

If using a spray cleaner, apply the cleaning agent onto the soft cloth, never directly spray onto the product as the cleaner may enter gaps and openings and cause damage.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, after shave and nail varnish can also cause damage, carefully clean these using the methods above.

If a specialized cleaner is required, always follow the instructions provided on the cleaning product, this would include application and dosage.

If stainless-steel, use a specialized stainless-steel cleaner with a non-abrasive cloth when necessary on stubborn stains and ensure to clean in the direction of the grain.

Always test the cleaning agent on an inconspicuous area before applying to the whole surface, do not allow the cleaner to remain on the product for a period of time. After cleaning, rinse thoroughly with clean water.

Ensure that specialized cleaners are only applied to the specific area and do not come into contact with other materials that could be affected by it.

We would not recommend the mixing of different cleaning agents.

Soap dispensers located in low-usage areas should have the nozzles wiped down regularly to remove any hardened soap residue.

To clean and re-fill, empty all soap from the bottle and flush out with warm water, as this should remove any particles of dried up soap, shake out any excess water and allow to dry. After drying it can be re-filled. Use correct soap thickness, soap thickness is measured by viscosity, this viscosity should be between 100-3500 cps and should be ‘pourable’ in consistency.

When re-filling it is advised to use a funnel to pour in liquid soaps, as this will eliminate any spillages that could damage electronic and internal components.

After cleaning, dry with a soft cloth.

For full warranty information, visit https://www.bagnodesignlondon.com/eur/maintenance-warranty